

Job Title : Service Engineer  
Name Department : Service  
Reports to : General Manager  
Is replaced by : Service Engineer

### **TASKS**

- Multi brand installations, services, surveys and repairs of Nav-Com electronic equipment.
- Test, adjust, and troubleshoot components, PCB's, sub-assemblies and antennas.
- Load, update, and modify software.
- Apply knowledge of electronic theory and circuitry to address a variety of technical problems.
- Intelligent use of complex schematics, blueprints and manuals to accurately achieve assignments.
- Compose a detailed and undersigned service report, within 24 hours.
- Status/Report transfer to the applicable departments in accordance with processes.

### **RESPONSIBILITIES**

- Delivery of a signed service report within 24 hours.
- The in- and maintaining of (digital) company tools and car.
- Report after completing service to coordinator in charge, 24/7 .
- Acting and dressing like an AH ambassador.
- Timely delivery of e.g. timesheets, credit card records and petty cash records.
- Filing additionally required spares on the available documents after accessing warehouse during weekend services.

### **ABILITIES**

- To refuse or stop work in dangerous situations.
- Technical – and/or commercial advise of the customer (no price quotations).
- Entering warehouse during weekend service after approval of the logistics employee in charge.
- Purchase of small spares during installation by credit card, < €100.00